

Sent via email FionaAbbott@southend.gov.uk

Fiona Abbott
 Principal Democratic Services Officer
 Legal & Democratic Services
 Southend on Sea Borough Council

Tuesday 17 September 2019

Dear Ms Abbott

Further to your enquiry:

“The current site at Moorfields is easily accessible by public transport for patients travelling in from the east and there is also good parking nearby, whereas accessibility to the proposed site will be more problematic. Can you let me know how these issues are being considered / addressed in the co-production workstream?”

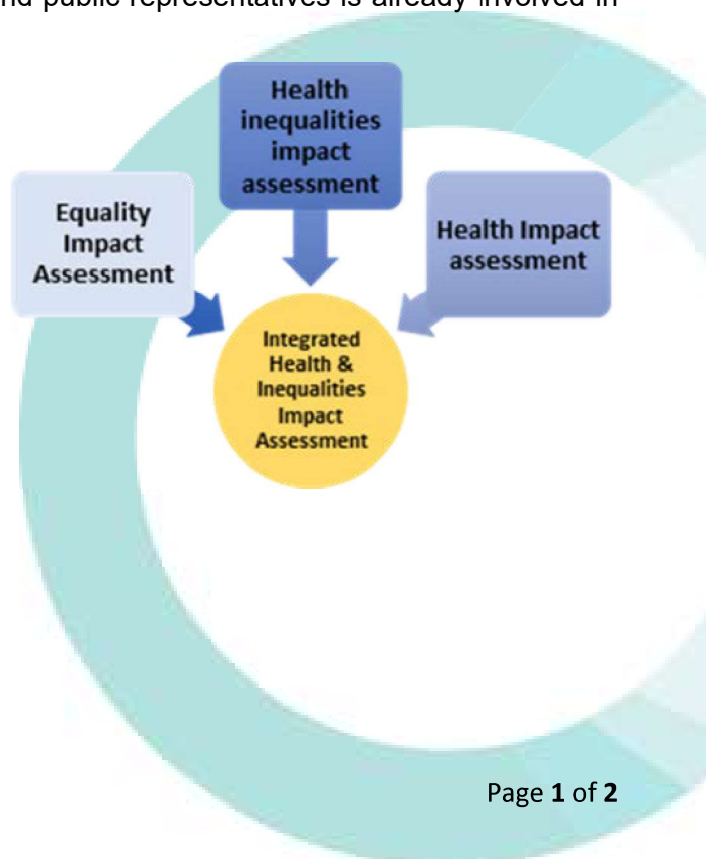
We recognise the need to engage widely with our patient community in respect of patient access and wayfinding to and from the proposed site at St Pancras, and are engaging with patients, carers, Transport for London, Network Rail, the Local Borough of Camden and other stakeholders as we progress designs for the proposed new site.

We have set up six co-production workshops to help coordinate and translate consultation feedback into proposed elements of programme delivery. These six workstreams are as follows:

- Accessibility - getting to the proposed site
- Accessibility - getting around the proposed new centre
- Improving the patient experience
- Managing transition
- Innovation and research
- Options refresh - a task and finish group of patient and public representatives is already involved in the options refresh.

The first **co-production workshop on accessibility** took place on 31 July, and was attended by people with sight loss, carers and members of the Royal National Institute for the Blind (RNIB), Guide Dogs, South East Vision, London Vision, Organisation for Blind African and Caribbean’s, Thurrock CCG, Herts Vision and Beyond Sight Loss, as well as building designers AECOM.

The group discussed the current routes to the proposed new site, as well as some of the new technologies that could be used to support people on their journey. Further accessibility workshops will take place in September and October designed to build on these initial discussions with a view to informing future accessibility arrangements, should the proposal to relocate be approved, which is subject to public consultation.



Additionally, we have commissioned a full **integrated health inequalities and equality impact assessment** to understand and assess the consequences of change whilst maximising positive impacts and minimising negative impacts of the proposed change.

Phase 1	Phase 2	Phase 3
A rapid scoping report to identify potentially impacted groups to inform pre-engagement activities	A desktop review of "best practice evidence" to identify and develop relevant health outcomes and understand priorities and challenges for key groups.	A revised and final Integrated Health and Inequalities Impact Assessment published to reflect the results of the public consultation.

We have already completed phases 1 and 2 and this assessment, with phase 3 being scheduled for completion in October 2019, post consultation.

In addition to your query, we have visited Southend and Thurrock to listen to the views of people who would have to travel from outside London.

I hope that this has answered your enquiry but please do not hesitate to contact me should you have further queries.

Yours sincerely

Sarah Mansuralli
SRO Moorfields Consultation Programme
Chief Operating Officer, Camden CCG